

Sonya M. Moshier
President/CEO



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Dear Family Members and Friends,

The effects of the COVID-19 pandemic are changing day-to-day.

We know there has been significant discussion in the local and national media about the increasing cases of COVID-19 in New York State and in Onondaga County, and we want to be transparent about our current situation at Iroquois Skilled Nursing Community.

In order to provide you the most up-to-date COVID-19 information at Iroquois, we will be posting updated data regarding COVID-19 cases on our website: <https://www.iroquoisnh.org/covid-19/>

In the event a resident tests positive for COVID-19, we have a written action plan. This action plan includes isolation of the positive resident, consistency with the assignment of caregivers, use of PPE/ social distancing, and precautions for other residents who may have come in contact with the positive resident. We have extensive tracking in place to monitor any suspected or positive cases as identified.

Please note that, per recommendations from the Centers for Medicare and Medicaid Services (CMS), any time an employee or resident tests positive for COVID-19, we will offer serial COVID-19 testing to all residents. Our employees and contract staff continue routine weekly COVID-19 testing, pursuant to the Governor's Executive Order 202.

Any positive COVID-19 case will result in family visitation being paused for at least fourteen days, until we are notified by the New York State Department of Health that we are able to resume visitation.

We continue to be diligent in following the New York State Department of Health and the Centers for Disease Control and Prevention guidelines and recommendations.

We are doing everything we possibly can to keep your loved one safe and healthy in our community. Thank you for your patience and continued support during this challenging time.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonya Moshier".

Sonya Moshier, MS, LNHA
President/ CEO