

Sonya M. Moshier
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October 9, 2020

Dear Family Members and Friends,

On October 1, 2020 and October 7, 2020, we provided COVID-19 testing for our residents. We utilized both rapid COVID-19 testing conducted at our facility and outside laboratory testing.

On October 9, 2020, we received a positive COVID-19 test result for one of our residents. Subsequent rapid COVID-19 testing for this resident yielded a negative test result. Re-testing, via rapid test, for all other residents on the unit also yielded negative results. However, we will still follow our action plan for suspected or positive COVID-19 cases as reviewed in our last letter.

The resident we mentioned in our October 2, 2020 letter, who initially tested positive for COVID-19 on October 1, 2020 using rapid COVID-19 testing conducted at our facility, tested negative for COVID-19 with laboratory testing. Subsequent rapid COVID-19 testing for this resident also yielded negative test results. We believe the initial positive COVID-19 test result to be a false positive.

We will continue to offer COVID-19 testing for our residents, and will repeat this testing for the next two weeks, in accordance with recommendations from the Centers for Medicare and Medicaid Services.

We continue to work collaboratively under the guidance of the Onondaga County Health Department and the New York State Department of Health. Anyone requiring follow-up will be contacted directly by the New York State Department of Health and/or local Health Department.

Our family visitation remains paused for another fourteen days, until we are notified by the New York State Department of Health that we are able to resume visitation.

We continue to be diligent in following the New York State Department of Health and the Centers for Disease Control and Prevention guidelines and recommendations.

We are doing everything we possibly can to keep your loved one safe and healthy in our community. Thank you for your patience and continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonya Moshier".

Sonya Moshier, MS, LNHA
President/ CEO