

Sonya M. Moshier
President/CEO



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October 2, 2020

Dear Family Members and Friends,

As you know, on October 1, 2020, per recommendations from the Centers for Medicare and Medicaid Services (CMS), we offered COVID-19 testing to all residents. On October 1, 2020, one of our residents tested positive for COVID-19 using rapid COVID-19 testing conducted at our facility. While we are awaiting laboratory confirmation of this result, we are following our written action plan, as outlined in our April 22, 2020 letter.

This action plan includes isolation of the positive resident in one of our eight dedicated isolation rooms with negative pressure ventilation, consistency with the assignment of caregivers, use of PPE/ social distancing, and precautions for other residents who may have come in contact with the positive resident. We have extensive tracking in place to monitor any suspected or positive cases as identified.

We will continue to offer COVID-19 testing for our residents. Our employees and contract staff continue routine weekly COVID-19 testing, pursuant to the Governor's Executive Order 202.

We are working collaboratively under the guidance of the Onondaga County Health Department and the New York State Department of Health. Anyone requiring follow-up will be contacted directly by the New York State Department of Health and/or local Health Department. Given HIPAA, Iroquois cannot share any other details, or verify names.

Our family visitation remains paused for at least fourteen days, until we are notified by the New York State Department of Health that we are able to resume visitation.

We continue to be diligent in following the New York State Department of Health and the Centers for Disease Control and Prevention guidelines and recommendations.

We are doing everything we possibly can to keep your loved one safe and healthy in our community. Thank you for your patience and continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonya Moshier", is written over a light blue horizontal line.

Sonya Moshier, MS, LNHA
President/ CEO