

Sonya M. Moshier  
President/CEO



4600 Southwood Heights Drive  
Jamesville, NY 13078-9595  
Phone: (315) 469-1300  
FAX: (315) 469-5545

October 1, 2020

Dear Family Members and Friends,

On October 1, 2020, we were notified by the Onondaga County Health Department that a resident who had a brief stay with us last month, and returned to the hospital, tested positive for COVID-19 at the hospital.

Per recommendations from the Centers for Medicare and Medicaid Services (CMS) we are offering COVID-19 testing to all residents. Our employees and contract staff continue routine weekly COVID-19 testing, pursuant to the Governor's Executive Order 202.

We are working collaboratively under the guidance of the Onondaga County Health Department and the New York State Department of Health. Anyone requiring follow-up will be contacted directly by the New York State Department of Health and/or local Health Department. Given HIPAA, Iroquois cannot share any other details, or verify names.

At this time, Iroquois Skilled Nursing Community is required to pause our family visitation for at least fourteen days, until notified by the New York State Department of Health that we are able to resume visitation.

Ensuring our residents are cared for in a safe and healthy environment is our top priority. We continue to be diligent in following the New York State Department of Health and the Centers for Disease Control and Prevention guidelines and recommendations, and have measures in place to ensure the health and safety of our residents and employees.

On September 24, 2020, Iroquois achieved a deficiency-free Focused Infection Control COVID-19 Survey. The New York State Department of Health found Iroquois to be in compliance with Federal and State requirements related to maintaining an infection prevention and control program to prevent the development and transmission of COVID-19.

The health and safety of our residents and staff is our highest priority. We are resolved in our commitment to doing everything we can to keep your loved one safe and healthy.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonya Moshier".

Sonya Moshier, MS, LNHA  
President/ CEO