

Sonya M. Moshier
President/CEO



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August 31, 2020

Dear Family Members and Friends,

On August 31, 2020, we were notified that one of our contract staff tested positive for COVID-19. This staff member was routinely tested as part of the weekly required COVID-19 testing of all Iroquois Skilled Nursing Community employees and contract staff pursuant to the Governor's Executive Order 202. Although employee privacy laws prohibit us from sharing additional details, we can share that this individual was not working in the days preceding COVID-19 testing.

We are working collaboratively under the guidance of the Onondaga County Health Department and the New York State Department of Health. Anyone requiring follow-up will be contacted directly by the New York State Department of Health and/or local Health Department.

At this time, Iroquois Skilled Nursing Community is required to pause our outdoor family visitation for at least twenty-eight days, until notified by the New York State Department of Health that we are able to resume visitation.

Ensuring our residents are cared for in a safe and healthy environment is our top priority. The Centers for Disease Control and Prevention has set forth a variety of steps that Iroquois Skilled Nursing Community had previously implemented to protect our residents. These recommendations include, among other things, strict infection control and prevention initiatives, stringent hand washing procedures, restricting visitation, and screening all individuals - including staff - that are permitted to enter our facility. We continue to adhere to the guidance issued by the Centers for Disease Control and Prevention and the New York State Department of Health for transmission-based precautions in caring for our residents.

The health and safety of our residents and staff is our highest priority. We are resolved in our commitment to doing everything we can to keep your loved one safe and healthy.

Sincerely,

A handwritten signature in black ink, appearing to read "Sonya Moshier", is written over a light blue horizontal line.

Sonya Moshier, MS, LNHA
President/ CEO